SME Climate Hub Annual Report

Year ending Sept 2026

Ryland Communications Ltd

About Ryland Communications

Founded in the early 1990's, Ryland Communications Ltd is a family-run telecoms services company supporting businesses across London and Southeast England. We specialise in reliable, scalable communications from VoIP systems and connectivity to telecoms solutions for facilities management and property services. As a small, dedicated team, we are committed to operating responsibly, ensuring compliance, and embedding sustainability into everything we do. Our journey to net zero is part of that commitment: reducing our environmental impact while continuing to deliver trusted solutions for our clients.

1. Carbon Footprint & Reporting Progress

Our financial and carbon reporting year runs from 1 October to 30 September. Sage Earth, which we had used to calculate and monitor our footprint, was discontinued during the 2025/26 reporting year. Our final available Sage Earth report therefore ended on 30 July 2026 rather than at our 30 September year end.

Reporting point	Total tCO_2e	Scope 1	Scope 2	Scope 3
2022/23 baseline	193.4	—	—	—
2023/24 full year	192.2	7.82 t	2.09 t	182.3 t
2024/25 full year	169.4	7.821 t	1.929 t	159.6 t
30 Jul 2025 - 30 Jul 2026*	179.2	7.205 t	1.660 t	170.3 t

Important reporting note: *The final Sage Earth report covered 30 July 2025 to 30 July 2026 and recorded 179.2 tCO2e. Sage Earth flagged that spend data from 1-30 July 2026 was incomplete, as some supplier invoices had not yet been captured. The platform was then discontinued before Ryland's financial year end of 30 September 2026. This figure is therefore our final available Sage Earth measurement, not a complete annual footprint. We have not extrapolated the missing data, in order to report transparently.

Ryland is transitioning carbon reporting to Sage Accounting, which includes integrated carbon reporting. The upgrade was sequenced behind our move to GoCardless, completed in August 2026. With that prerequisite now complete, the Sage Accounting upgrade is planned for October 2026, allowing us to resume ongoing carbon measurement on a consistent basis.

Our principal Scope 3 emission sources continue to be courier services, freelancers, and employee commuting and home working. These areas remain a focus when considering opportunities to reduce our footprint.

2. Key Actions & Progress

- **Renewable energy:** Moved to Good Energy, supplying 100% renewable electricity.
- Working practices: During the year we recruited a new team member on a home-working basis rather than requiring regular travel to the office. This does reduce routine commuting associated with the role, however, we recognise that home working itself continues to form part of our Scope 3 footprint.
- **Environmental management:** Achieved and maintained ISO 14001 alongside ISO 9001, strengthening the way environmental objectives and actions are managed within the business.
- **Energy efficiency:** LED office lighting and zoned switches introduced in our baseline year remain embedded, allowing unused areas of the office to be switched off independently.
- **Waste and recycling:** We continue to separate recycling and compost, reuse/recycle parcel boxes, use a secure shredding service for waste documents and buy Ecover washing-up liquid in bulk for refilling.
- **Digital footprint:** Digital clean-up and staff awareness remain part of our environmental activity.
- **Travel:** Rail is encouraged where practical. Our focus on London-based facilities management clients can also support lower-car-travel site visits when equipment requirements allow.
- **Supply chain:** Environmental considerations are increasingly incorporated into supplier reviews and our Supplier Charter.

3. Climate, Nature & Team Engagement

We recognise that climate action and the protection of the natural environment are closely connected. During the year we continued to support projects through Ecologi, including contributing to an Ocean project restoring sea grass off the coast of Wales. This builds on our teams' earlier decision to support biodiversity projects and shares a desire to protect nature as part of our climate journey. Employee involvement helps make sustainability a practical part of how we operate rather than simply a reporting exercise.

These contributions are reported separately from our gross emissions and are not used to reduce the footprint figures shown above.

4. Priorities for 2026/27

- Upgrade to Sage Accounting in October 2026 and establish the new integrated carbon reporting process.
- Re-establish consistent Scope 1, Scope 2 and Scope 3 measurements following the closure of Sage Earth.
- Continue working toward our 6% carbon-reduction objective and review progress through management meetings.
- Continue renewable electricity, waste reduction, recycling and responsible purchasing practices.
- Further embed environmental considerations into supplier reviews and operational decisions.
- Continue encouraging lower-carbon travel where practical, including rail for suitable London site visits.

Signed: L. Settle

Print: Lisa Settle, Director

Date: 16th September 2026