

SME Climate Hub Annual Report

Ryland Communications Ltd



About Ryland Communications

Founded in the early 1990's, Ryland Communications Ltd is a family-run telecoms services company supporting businesses across London and Southeast England. We specialize in reliable, scalable communications from VoIP systems and connectivity to telecoms solutions for facilities management and property services. As a small, dedicated team, we are committed to operating responsibly, ensuring compliance, and embedding sustainability into everything we do. Our journey to net zero is part of that commitment: reducing our environmental impact while continuing to deliver trusted solutions for our clients.

1. Baseline & Progress

We are committed to achieving net zero by 2040. Our emissions are measured annually through Sage Earth, and we report them transparently below.

- Baseline Year (Oct 2022 – Sept 2023): 193.4 tCO₂e
- Year 2 (Oct 2023 – Sept 2024): 192.2 tCO₂e (carbon intensity: 0.12 kg CO₂e/£)
- Year 3 (Oct 2024 – July 2025, YTD): 113.6 tCO₂e (final year-end figures pending Sept close)

Scope Breakdown (Year 2 – complete year):

- Scope 1: 7,821 kg
- Scope 2: 2,090 kg
- Scope 3: 182.3 tonnes

Top emitting activities:

- Postage & courier – 122.1 tCO₂e
- Freelancers – 27.7 tCO₂e
- Employee commuting & home working – 15 tCO₂e

2. Key Actions Taken

- Courier emissions: Began transition to City Sprint couriers, chosen for stronger climate credentials.
- Energy: All office lighting switched to LEDs in baseline year, with zoned light switches installed so unused areas can be powered down.
- Recycling & waste: Multiple recycling bins (including compost), extensive box recycling for parcel packaging, and secure shredding company for waste documents.

- Office supplies: Bulk-purchased Ecover washing-up liquid, refilled into a single container to minimise plastic use.
- Digital footprint: Staff-led email clean-up and awareness campaign on digital carbon.
- Carbon projects supported: 10 tCO₂e in Year 2 and 20 tCO₂e in Year 3 (to date).
- Biodiversity: Our team voted to support biodiversity projects, reflecting their desire to protect nature as part of our climate journey.

3. Culture & Engagement

- Climate progress and staff ideas discussed in regular team meetings.
- Preparing a Carbon Reduction Report for public release after year end to enhance transparency.
- Community contribution: Women in Business events, careers education in schools, and local volunteering, embedding sustainability in wider community efforts.

4. Future Plans

- Full switch to climate-conscious courier service in the new business year.
- Move to renewable energy supplier (Feb 2026).
- Introduce manual carbon reduction tracking alongside Sage Earth until software updates.
- Client Location Strategy: Targeting London-based clients to reduce car travel by enabling train travel for site visits.
- Continue integrating carbon considerations into supplier reviews and operational decisions.

Signed: 

Print: Lisa Settle Director

Date: 29th September 2025